# AWS PUBLIC SECTOR SUMMIT ONLINE

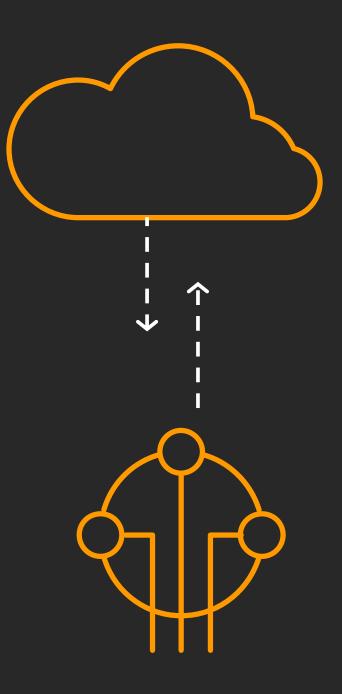
# Using the cloud to build a smart cities vision powered by AWS

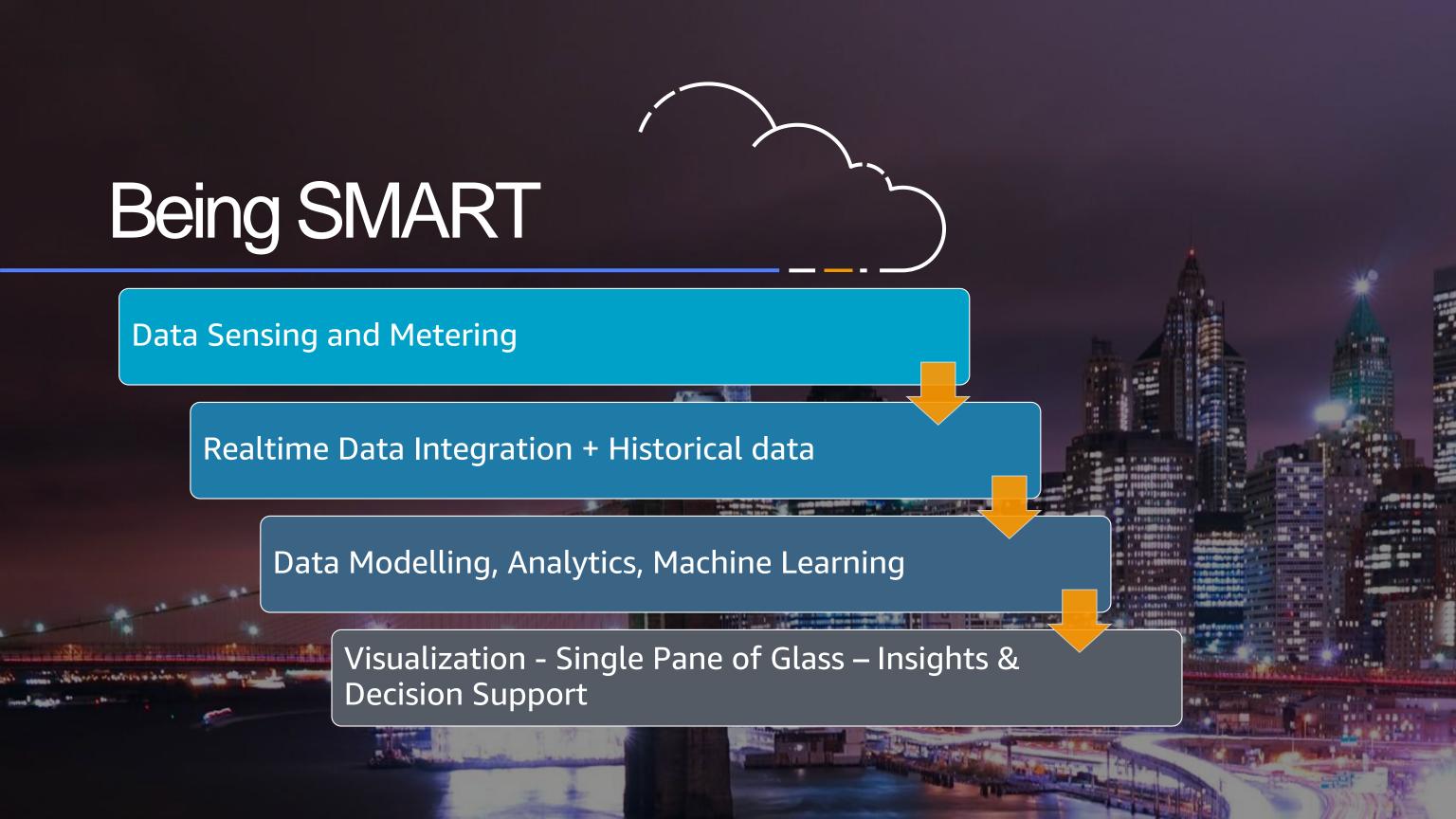
Aditi Gupta Snr. IoT Specialist Solutions Architect



# Agenda

- 1. Smart Cities- Possibilities
- 2. Smart City Segments
  - 1. Transport
  - 2. Utilities
  - 3. Citizens Services
  - 4. Smart Buildings
- 3. Making an impact in Covid times
- 4. Telling our Story
- 5. Key Takeaways





# IF YOU KNEW THE STATE OF EVERYTHING, WHAT PROBLEMS WOULD YOU SOLVE?

**TRANSPORTATION: CITIES TRANSFORMED BY THE CLOUD** 

**SAFETY:** YOUR CITY, A SAFER COMMUNITY

**HEALTHCARE:** THE POWER TO HEAL YOUR CITY

**ENVIRONMENT:** FOR THE GENERATIONS TO COME

**QUALITY OF LIFE: YOUR CITY, UNIQUE AND THRIVING** 

**OPEN DATA: BRING TRANSPARENCY TO YOUR CITY** 



Ministry of
Housing &
Urban Affairs
Integrates
Data from
100+ cities on
AWS





India Urban Observatory, which is meant to enable data driven governance, leverages AWS cloud platform, simplifying solution integration from multiple partners, for 100+ cities across the country.

Kunal Kumar, Mission Director – Smart Cities Mission, Ministry of Housing & Urban Affairs

### Challenge

The Smart Cities Mission wanted to set up a state-of-the-art India Urban Observatory to plug into the myriad sources of data from cities, both from real-time and archival sources

### **Solution**

The organization chose to host the solution on AWS Cloud. The platform enables seamless integration of data coming from a variety of solutions and different environments including solutions hosted on-premise.

### **Benefits**

The time taken from idea to execution was 5 weeks.

Scalable platform moving from 500 data sets to 500,000 data sets.



### THE TECHNOLOGY TRAILBLAZERS!

### **SINGAPORE**

The Land Transport Authority of Singapore is using AWS to satisfy the travel demands of 2.2 million users each day.

### **PARIS**

Rail operator SNCF is migrating applications to the cloud to accelerate digital transformation and keep commuters across Europe on track.

### **TSUKUBA CITY**

Home to numerous research institutions, Tsukuba City in Japan is supporting real-world testing of the latest technology, focused around the UN's Sustainable Development Goals.

### **CHICAGO**

The City of Chicago deployed a realtime, open source, situational awareness program to improve the efficiency of city operations and ultimately the quality of life for citizens.



# Smart City Value Chain

### STATE GOVERNMENT INSTITUTIONS

ALLIANCES/
STANDARDS

**CITY PLANNERS** 

CSPS/IOT PLATFORM PROVIDERS

Provide guidance on sustainable development of smart cities.

Responsible for planning, funding, and approving urbanization plans

Keep track of implementation and take appropriate actions when required

Promote urban governance, city management, and public service innovation

Assist government in formulation and improving service trade laws and regulations

Provide professional expertise on strategic planning for smart cities

Obtain government policy support and funding for ICT projects

Guiding and regulating urban development

Implementing RFID sensors, complete wireless connectivity, fullscale electronic payments, and cloudbased software services to improve the city life

### SOLUTION/SERVIC E PROVIDERS

**SYSTEM INTEGRATORS** 

**TELCOS** 

**OEMS/ODMS** 

Improve service/solution development and innovation

Provide advance solutions and services based on a wide range of technologies, such as cloud computing, IoT, big data, AI, data centers and Wi-Fi

Enable comprehensive system integration capabilities by upgrading or integrating the advanced technologies with legacy systems to produce intelligence

Provide expertise to solve multiple complex problems

Offer telecommunication services, including mobile broadband, fixed-line broadband, GSM, fixed = line local access services, and technologies such as NFV, SDN, and network slicing developments for 4G, 4.5G and 5G

Offer sensors, devices and equipment to solution providers, city planners, SI partners for smart city development Provide innovative solutions based on disruptive digital technologies

## AWS Breadth and Depth of Services

CONTAINER SERVICE

STORE & RETRIEVE

DOCKER IMAGES

MANAGED

KUBERNETES



DATA EXCHANGE

DATA LAKE DATA PIPELINES

INTERACTIVE SQL QUERIES DATA WAREHOUSE

ELASTICSEARCH

AR + VR

AR/VR EXPERIENCES



### AWS COST MANAGEMENT

HADOOP/SPARK

ANALYZE AWS COSTS COST & USAGE BUDGETS COST & USAGE REPORTS RESERVED INSTANCES REPORTING



### APPLICATION INTEGRATION

SEARCH

FMAIL

MESSAGE BROKER TRANSCODING OUEUEING & WORKFLOW NOTIFICATIONS



### BUSINESS APPLICATIONS

CALENDARING ONLINE MEETINGS

COLLABORATION

SHARING &

COMMUNICATIONS VOICE-ENABLED WORKPLACE

### BLOCKCHAIN

BLOCKCHAIN TEMPLATES LEDGER DATABASE MANAGED BLOCKCHAIN



### **CUSTOMER ENGAGEMENT**



**AUTO SCALING** BATCH JOBS

**EVENT-DRIVEN** SERVERLESS COMPUTING

**INSTANCE TYPES** MANAGED VIRTUAL PRIVATE SERVERS

MANAGED REPOSITORY FOR SERVERLESS APPS

RUN & MANAGE WEB APPS

SERVERLESS COMPUTE

RELATIONAL

MANAGED

MANAGED

SQL SERVER

POSTGRESQL

DATABASE BUILT

FOR THE CLOUD

MANAGED MYSQL

MANAGED ORACLE

MANAGED MARIADB

VIRTUAL SERVERS

DATABASE

HIGH-PERFORMANCE DOCUMENT

DATABASE

KEY-VALUE

TIME SERIES

DATABASE

GRAPH DATABASE

STORE DATABASE

LEDGER DATABASE

IN-MEMORY CACHING

### END USER COMPUTING

APP STREAMING DESKTOP COMPUTING

MOBILE ACCESS STORAGE & COLLABORATION

### HYBRID ARCHITECTURE

**AWS SERVICES** ON PREMISES

DATA INTEGRATION INTEGRATED DEVICES & EDGE SYSTEMS

INTEGRATED

**IDENTITY & ACCESS** 

INTEGRATED RESOURCE & DEPLOYMENT MANAGEMENT

VMWARE CLOUD ON AWS

INTEGRATED

NETWORKING



### **GAME TECH**

CROSS-PLATFORM 3D GAME ENGINE **GAME SERVER HOSTING** 



### INFRASTRUCTURE

AVAILABILITY ZONES CUSTOM HARDWARE DATA CENTER INFRASTRUCTURE GLOBAL NETWORK BACKBONE POINTS OF PRESENCE POWER INFRASTRUCTURE



TRIGGERS

### **DEVELOPER TOOLS**

ANALYZE & DEBUG APPLICATION LIFECYCLE MANAGEMENT AUTHORING BUILD & TEST DEVOPS RESOURCE MANAGEMENT ONE-CLICK APP DEVELOPMENT PATCHING PIPELINE ORCHESTRATION RESOURCE TEMPLATES



REGIONS

### INTERNET OF THINGS (IOT)

RULES ENGIN DEVICE ANALYTICS **DEVICE GATEWAY** DEVICE SDK DEVICE SHADOWS **EVENT DETECTION & RESPONSE** 

LOCAL COMPUTE

LOCAL DATA COLLECTION MANAGEMENT & SECURITY MICROCONTROLLER OPERATING SYSTEM VISUAL APPLICATIONS DEVELOPMENT



### ( MACHINE LEARNING

DATA LABELING

HOSTED NOTEBOOKS

ML MARKETPLACE

MODEL HOSTING

MODEL TRAINING

TOPIC MODELING

DEEP LEARNING

REINFORCEMENT

SPOT INSTANCES

OPTIMIZATION

MODEL

PRE-BUILT

MODELS

ALGORITHMS

DEEP LEARNING AUTOMATIC MODEL AMIs & CONTAINERS

HARDWARE ACCELERATION

ML AT THE EDGE TENSORFLOW PYTORCH, MXNET

CHATBOTS

**ENTITY EXTRACTION** FACE ANALYTICS

> FACE SEARCH FORECASTING

IMAGE LABELING NATURAL LANGUAGE

PROCESSING PERSONALIZATION &

BATCH PREDICTIONS RECOMMENDATION SENTIMENT ANALYSIS PREDICTIONS

SPEECH TRANSCRIPTION

TEXT & DATA EXTRACTION

TEXT TO SPEECH TRANSLATION

VIDEO & IMAGE ANALYSIS CONTENT MODERATION



### MANAGEMENT & **GOVERNANCE**

ACTIVITY & API **USAGE TRACKING** CHATBOT

CONFIGURATION TRACKING

GOVERNANCE

TRACKING LICENSE MANAGER MANAGE POLICIES MANAGE RESOURCES

PROVISIONING RESOURCE TEMPLATES RECOMMENDATIONS SERVER MANAGEMENT

MONITORING

SERVICE CATALOG SYSTEMS MANAGER



### MARKETPLACE

ANALYTICS DATA PRODUCTS DATABASES **DEVOPS** 

MACHINE LEARNING NETWORKING OPERATING SYSTEMS SECURITY STORAGE

### >៕ MEDIA SERVICES

LIVE VIDEO TRANSPORT MEDIA STORAGE

TRANSCODING

PERSONALIZATION & MONETIZATION VIDEO PROCESSING & DELIVERY

VIDEO STREAMING & PACKAGING



### MIGRATION & TRANSFER

APPLICATION MIGRATION DATABASE MIGRATION **EXABYTE-SCALE MIGRATION** ONLINE DATA TRANSFER SCHEMA CONVERSION SERVER MIGRATION TRANSFER FOR SFTP



API GATEWAY MOBILE APP TESTING SINGLE INTEGRATED DEVELOPMENT FRAMEWORK CONSOLE MOBILE ANALYTICS TARGETED PUSH



### NETWORKING & CONTENT DELIVERY

APPLICATION DELIVERY DEDICATED NETWORK CONNECTION DOMAIN NAME SYSTEM LOAD BALANCING MONITOR APIS MONITOR MICROSERVICES **NETWORK TOPOLOGY** NETWORKING HUB PRIVATE CONNECTION TO APPS SCALE VPC & ACCOUNT CONNECTIONS SERVICE DISCOVERY



VIRTUAL PRIVATE CLOUD

**CLOUD ROBOTICS** 

SATELLITE OPERATIONS



### SECURITY, IDENTITY.

ACCESS CONTROL ASSESSMENT & REPORTING CONFIGURATION COMPLIANCE DATA PROTECTION **DDOS PROTECTION IDENTITY MANAGEMENT KEY MANAGEMENT & STORAGE** MONITORING & LOGGING RESOURCE MANAGEMENT THREAT DETECTION



WEB APPLICATION FIREWALL

ARCHIVE STORAGE **BACKUP & RESTORE BLOCK STORAGE** DATA TRANSFER **EDGE PROCESSING & COMPUTING** FILE STORAGE HIGH-PERFORMANCE FILE SYSTEM HYBRID CLOUD STORAGE **OBJECT STORAGE** WINDOWS FILE SYSTEM



ACCOUNT MANAGEMENT DASHBOARD PERSONALIZATION **ENTERPRISE SUPPORT** EXPERTS MARKETPLACE OPTIMIZATION GUIDANCE PARTNER ECOSYSTEMS PROFESSIONAL SERVICES SECURITY & BILLING REPORTS SOLUTIONS MANAGEMENT TRAINING & CERTIFICATION

# IDC MarketScape names AWS as a leader in IoT applications platforms for Smart Cities



AWS Recognized as a Cloud Leader for the 10<sup>th</sup> Consecutive Year

"Given the breadth of solutions and products offered and the *interoperability with third-party developers and apps*, AWS is a powerful platform for cities capable of handling this *rapid pace of innovation* and needed custom development work, and AWS offers *relative ease for communities to scale* for additional functionalities after initial deployment.

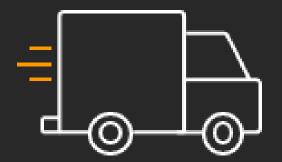
AWS offers a broad set of capabilities, solutions, and products for cities and is <u>readily configurable</u> to work other developers and firms building solutions on top of its platforms."

- IDC Marketscape, Worldwide IoT Applications Platforms for Smart Cities, 2019-2020 https://www.idc.com/getdoc.jsp?containerId=US43580918



# Smart City Segments

# Smart City Segments



Transportation & mobility



Safety



Healthcare



**Quality of life** 

# CITIES TRANSFORMED BY THE CLOUD

The AWS Cloud can help cities implement smart transportation systems that use data, applications, and technology to help people move more quickly, cheaply, and efficiently.

## TRANSPORT FOR LONDON, UK

Open data now makes urban travel easier for London's millions of commuters.

Sharing data spawned an ecosystem of 6,000+ third-party developers helping those in the capital get where they need to be.

### **NEW YORK CITY**

Traffic and pedestrian safety initiatives in the cloud using crowd sourcing to collect traffic safety data, which can be used to redesign streets and traffic patterns



### **SOUTH AFRICA**

An intelligent public transport system to better monitor and manage Public Transport.



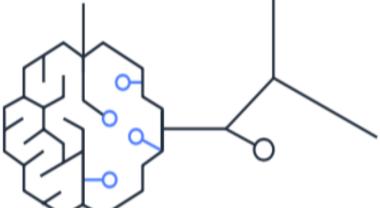
# THORN

**INVESTIGATIVE** TIME DECREASED **BY 65%** 

### **SPOTLIGHT**

Thorn helps law enforcement identify child sex-trafficking victims faster on AWS

21,000 HUMAN TRAFFICKING INVESTIGATIONS ASSISTED BY AWS



IDENTIFIED 18,000
VICTIMS, INCLUDING OVER

6,000
CHILDREN

# HEALTHCARE: THE POWER TO HEAL YOUR CITY

level of service at a lower cost to support a healthier, happier community.

Cloud can help lower the cost of providing quality healthcare services to citizens.

Always-on contact centre operations running on AWS provide faster service to callers and deliver accurate answers more consistently. Cloud solutions also help relieve advisors and provide a higher

## HOW THE AWS CLOUD IS BENEFITING CITIZEN HEALTHCARE:

### **MEDISANTÉ**

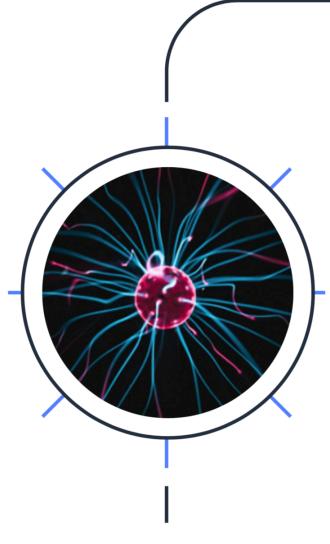
This Swiss-based firm expects five million devices to be exchanging patient data in the cloud within the next five years.

### **CANCER RESEARCH UK**

The world's largest independent cancer charity migrated to AWS and saved money that is now being used to save lives instead.

### WEBEL

Leading on IT initiatives for the state government of West Bengal, India, Webel is building trusted public records using blockchain.



### **HEALTHDIRECT AUSTRALIA**

Delivering services quickly across the entire country, including remote areas, while supporting 300 percent growth.

## AbiBird Helps the Elderly Live Independently at Home



"We believe our technology running on AWS will allow the growing number of elderly people to live independently at home—where they are happier."

Robin Mysell, CEO, ATF Services and AbiBird

Wherever you are, an automatic alert from AbiBird will let you know.



### Newport, Wales Deploys Innovative Smart City **Technology in Weeks with IoT Platform from** AWS Marketplace

### **CHALLENGE**

Newport wanted to implement IoT proofs of concept to improve flood control, waste management, and air quality —without buying and managing costly server infrastructure.

### **SOLUTION**

Working with system integrator Pinacl, Newport used the Davra ConnecThing.io IoT platform from AWS Marketplace to connect sensors and create a unified city dashboard.

### **BENEFITS**

- Deployment in weeks instead of months.
- Ability to start with just a few sensors and scale up as needed
- Freedom to experiment at low cost and risk





**Newport City Council** Company:

**Industry:** Government

**Country:** Wales, UK

Councilors: 50

Website: www.newport.gov.uk

### **About Newport**

Newport is a vibrant city of more than 300,000 in Wales, UK, seeking to invigorate its economy and improve quality of life for citizens and visitors using forward-thinking technology.

Pinacl presented a smart city solution with the Davra ConnecThing.io platform from AWS Marketplace in record time. We were able to complete a full evaluation ahead of schedule and quickly see our smart city initiative, the Newport Intelligence Hub, coming to light.



Shaun Powell, Digital Lead, Newport City Council



# eVoter

# INNOVATION FOR LIFE



Telangana State Government –The India National Association of Software and Service Companies (NASSCOM), deployed a secured data lake within 5 days to scale to thousands of data points in realtime. The solution has 100 dashboards using anonymized government and public datasets. The India Vulnerability Map produces a holistic view of the pandemic from over 10 models on anonymized mobility data at district-level.

The India eGovernments
Foundation develop an e-Pass solution within 72 hours to provide a digital pass management system that allowed inter -State Governments movement of essential service providers across and within states. to date over 50,000 organizations and more than 600,000 daily passes have been issued.

**Dr. Sarath Guttikunda, director and co-founder** of <u>Urban Emissions</u>, accesses data from the OpenAQ platform on AWS to gain insights correlating the impact of COVID-19 to the emission of <u>PM2.5 a major pollutant in India's capital area Delhi</u> during the nationwide lockdown. Guttikunda explains the policy relevance of this work and its reliance on open data – "We can start to statistically ascertain the true background pollution of a city, in the absence of most of the personal, commercial, and industrial activities."

### Smart Healthcare for the "New Normal"

1st Group an Australian Stock
Exchange Listed digital healthcare
platform, makes the appointment
booking process easier and more
effective through a cloud-based
booking capability that connects more
than 11 million patients to
Pharmacies, Private Practices,
Radiology, Vets, Corporate, and
Government agencies across 11,000
locations.

BigMate a pre-screening tool used to identify temperatures amongst people coming to work. It streamlines testing process and reduce risk to allow businesses to operate. Using thermal camera technology Enterprise and Government can monitor temperatures across crowds + moving audiences, by leveraging AWS on the Edge. This combines computer vision, IOT and AI/ML to monitor temperatures.

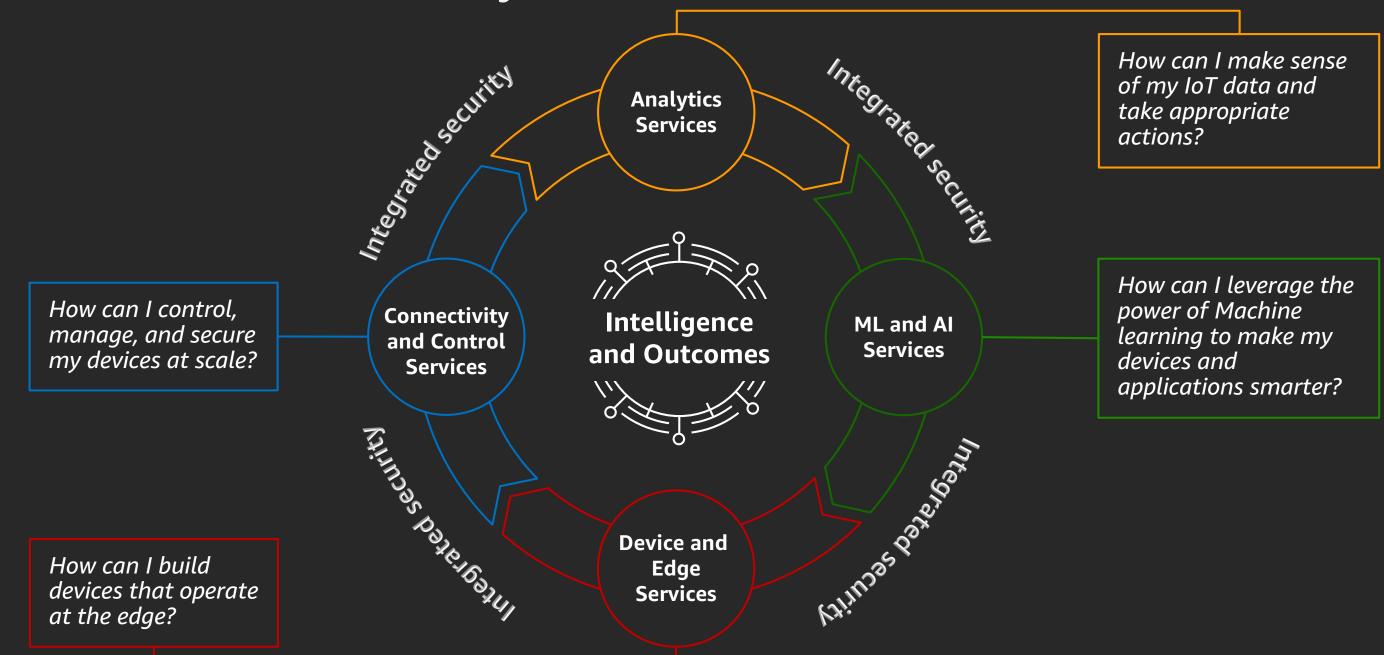
Elenium Automation developed touchless health screening, used at airports, medical centers and hospitals. The technology can be integrated into existing airport kiosks and bag drops, or installed as a desktop system at a passenger processing point such as an immigration desk. Using advanced sensors, the touchless screening uses voice recognition and head movement detection to monitor and analyze vital health signs in order to detect symptoms of possible illnesses such as COVID-19.

New Zealand's Orion Health develops software to improve healthcare outcomes for more than 100 million patients, developed a pandemic monitoring platform to help providers identify and curate lists of patients both COVID-19 negative and positive who would benefit from active monitoring or care and tracking their ongoing progress.



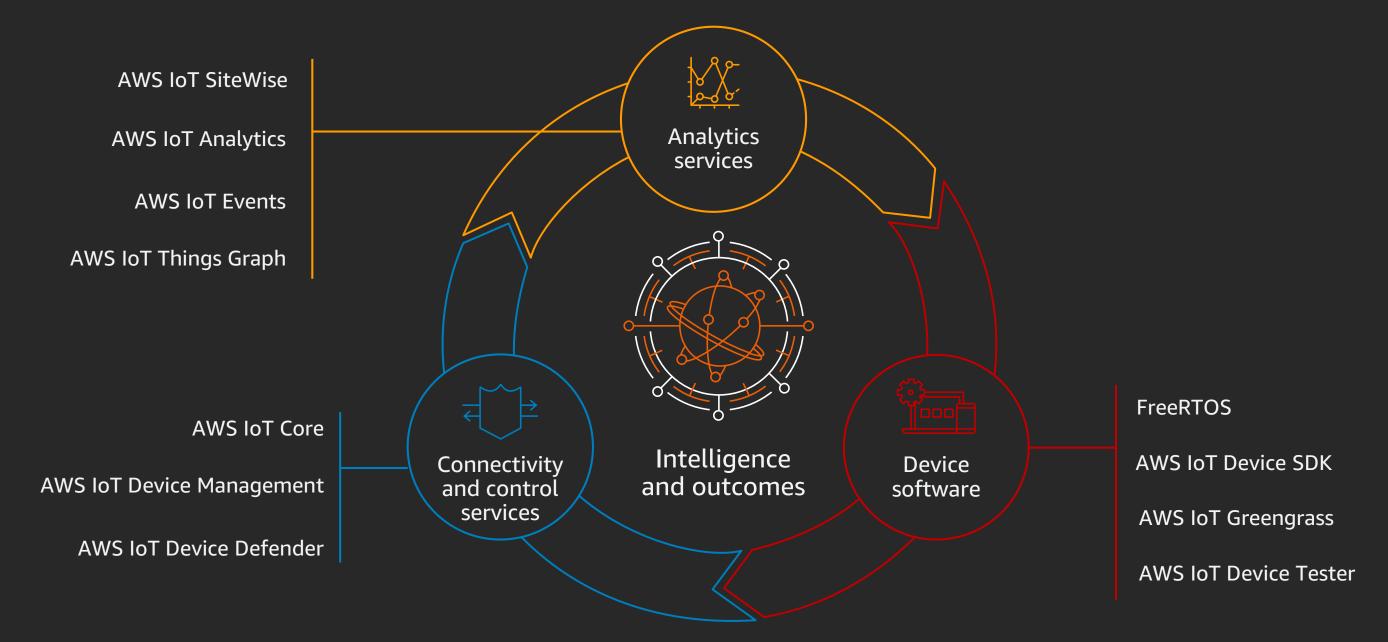
# INNOVATING USING AWS CLOUD

## AWS IoT Virtuous Cycle



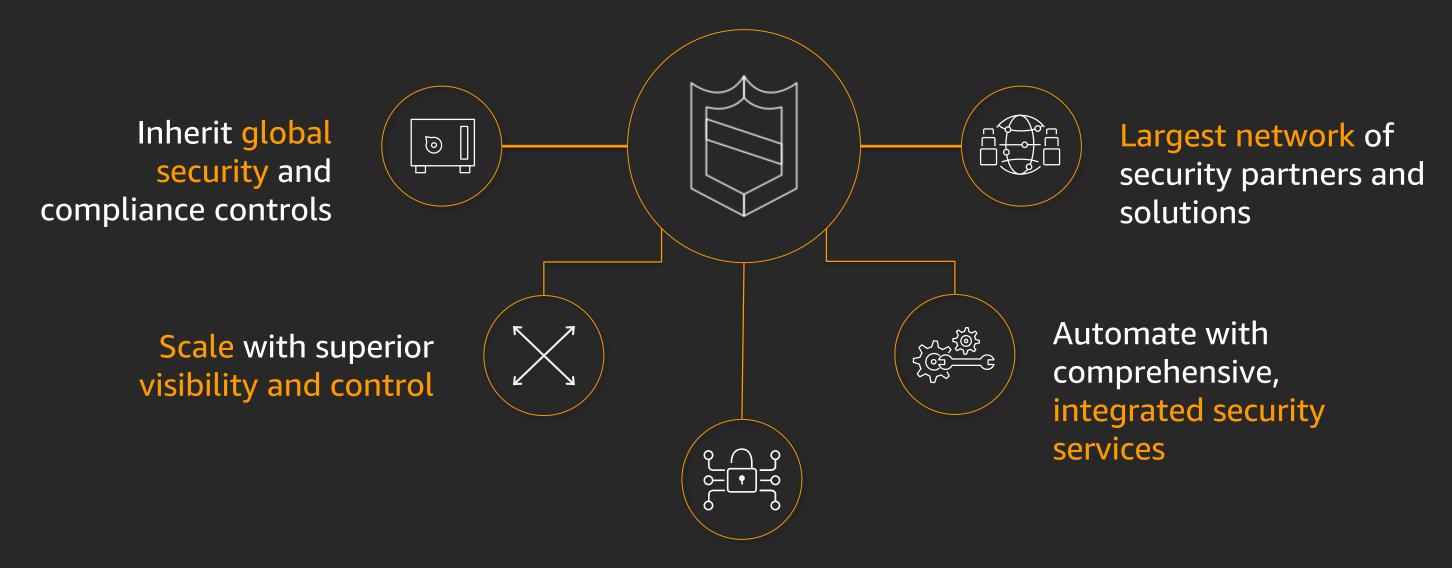


# IoT virtuous cycle





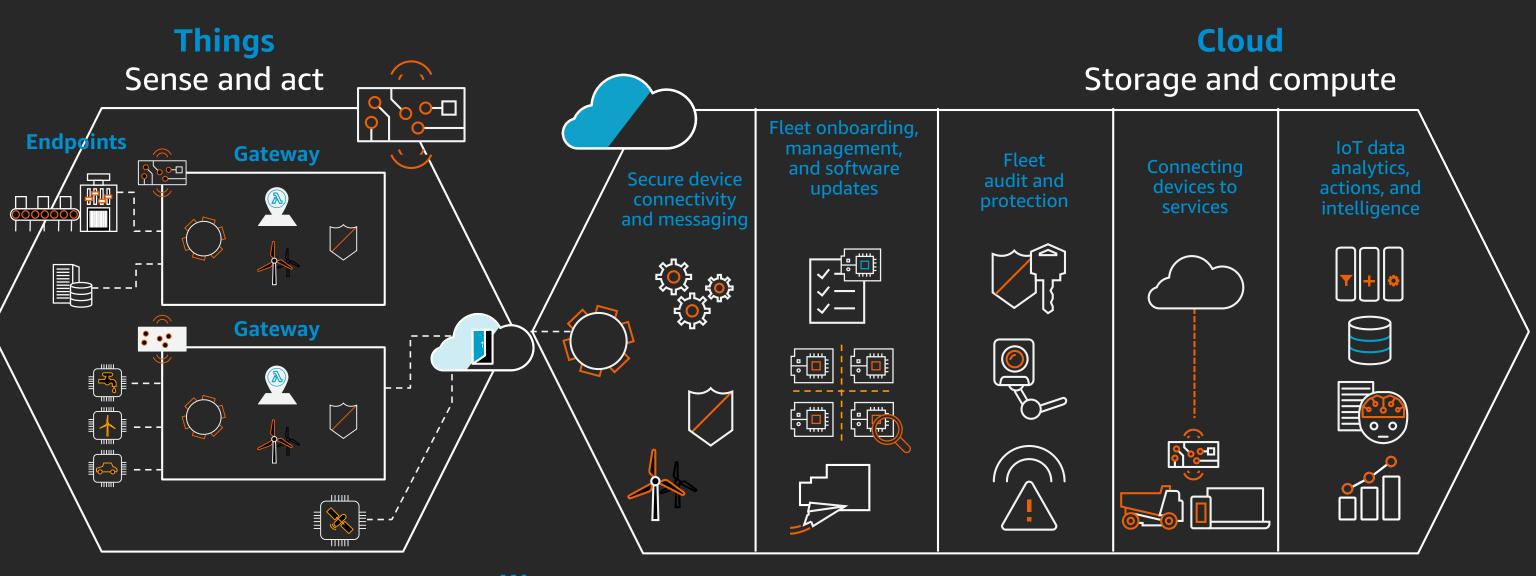
# Integrated Security with AWS



Highest standards for privacy and data security



### AWS IoT architecture



Intelligence
Insights and logic → Action



## The AWS Machine Learning Stack

Broadest and most complete set of Machine Learning capabilities

### **AI SERVICES**







Amazon Polly

Amazon Transcribe +Medical



Amazon Comprehend +Medical



Amazon **Translate** 

**TEXT** 



Textract

**SEARCH** 

Amazon Kendra

**CHATBOTS** 



Lex

**PERSONALIZATION FORECASTING** 



Amazon Personalize

**FRAUD** 



Amazon

**Forecast** 

Amazon Fraud Detector

**DEVELOPMENT** 



Amazon CodeGuru

**CONTACT CENTERS** 



Contact Lens For Amazon Connect

### **ML SERVICES**



Ground Truth

**AWS** for ML



Marketpl



Built-in algorithms

### Notebooks

### Experiments

### Model Processing training & tuning

SageMaker Studio IDE

Debugger

Autopilot

Model hosting

**Model Monitor** 

Neo

Augmented

### **ML FRAMEWORKS & INFRASTRUCTURE**

















**GPUs & CPUs** 

Elastic Inference

Inferentia

**FPGA** 



## Amazon SageMaker

Prepare Build Train & Tune Deploy & Manage

Web-based IDE for machine learning

### Automatically build and train models

Fully managed data processing jobs and data labeling workflows

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Collect and prepare training data

One-click collaborative notebooks and builtin, high performance algorithms and models



Choose or bring your own ML algorithm One-click training Debugging and optimization Visually track and compare experiments

Set up and manage environments for training

Debugging and compare experiments

Nisually track and compare experiments

Amage training runs

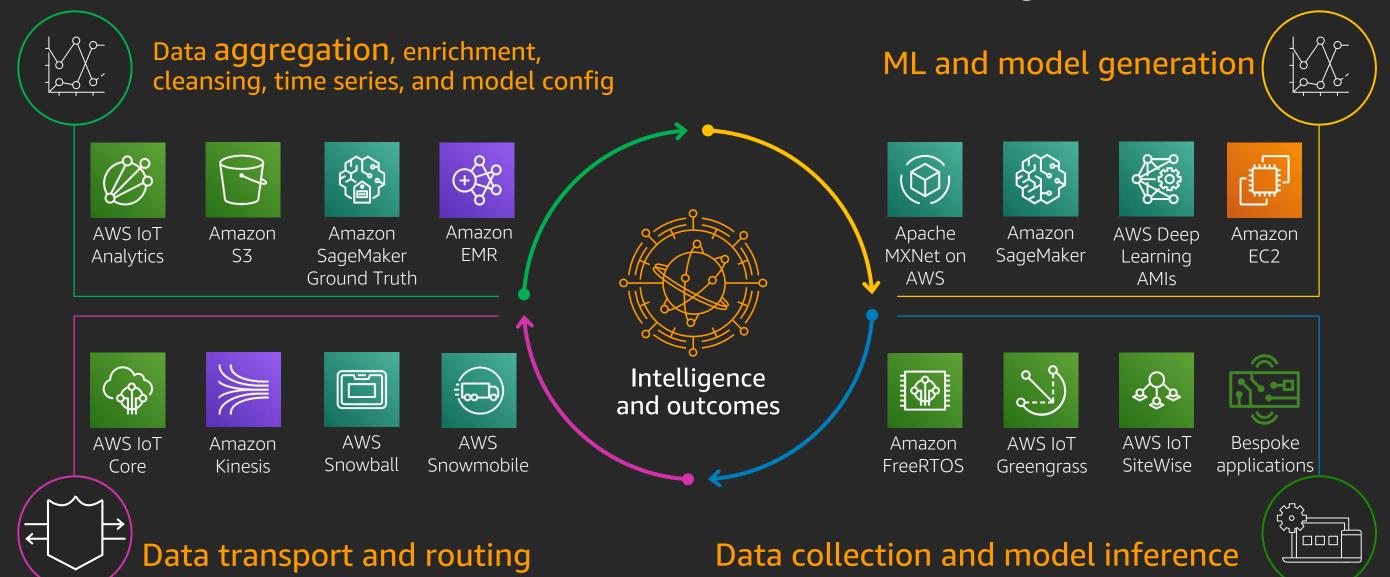
Fully Add human Automatically One-click managed with review of deployment and spot auto-scaling concept drift autoscaling predictions for 75% less Deploy Scale and manage Validate Monitor model in the production models predictions production environment

A managed service that helps customers build, train, and deploy machine learning models



## ML at the edge

Train in the cloud and infer at the edge



# AWS Wavelength

AWS compute and storage services within the telecommunications providers' datacenters at the edge of <a href="5G">5G</a> networks









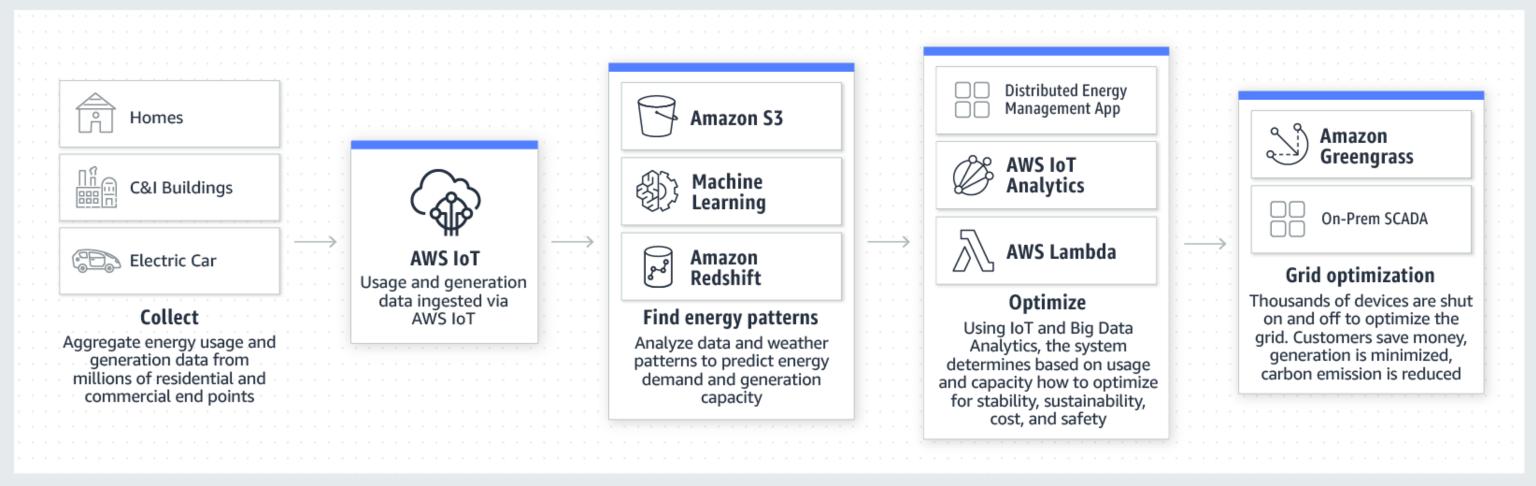
Low latency/ high bandwidth Consistent development experience

Same AWS benefits

Ubiquity

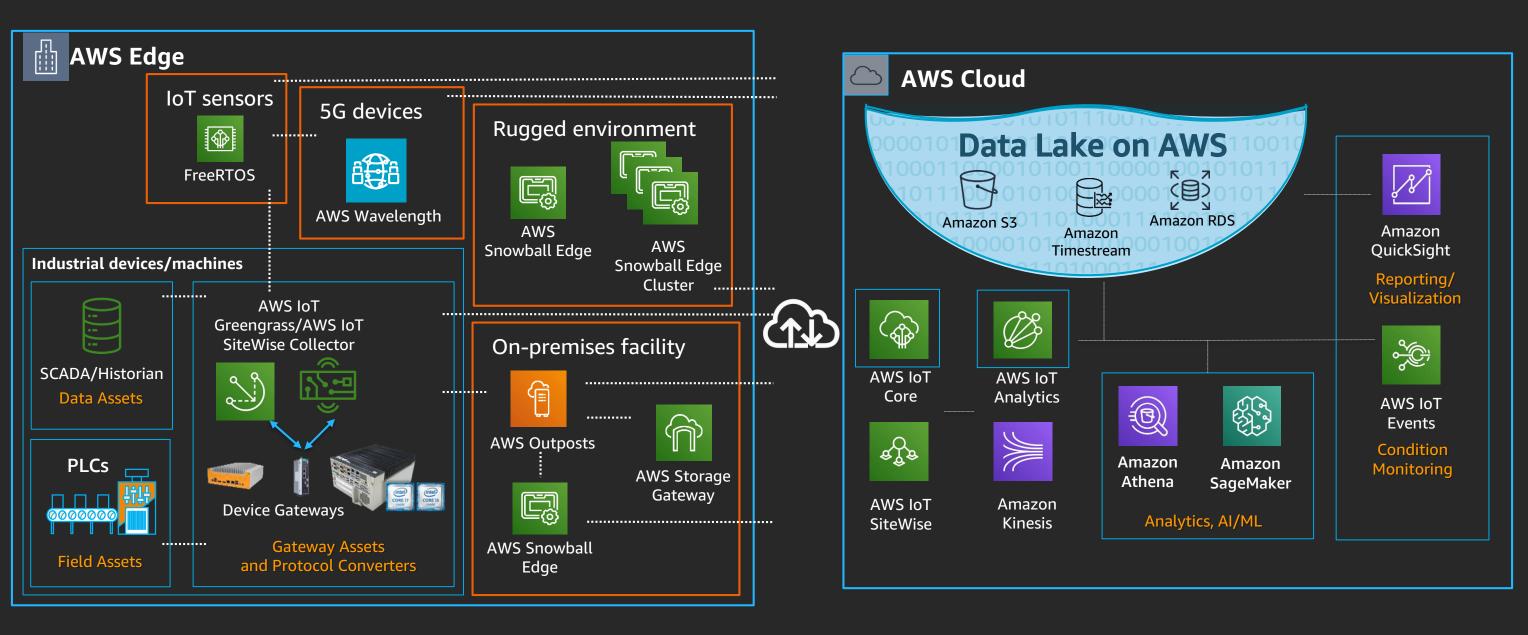


# Platform Design Patterns - Utilities





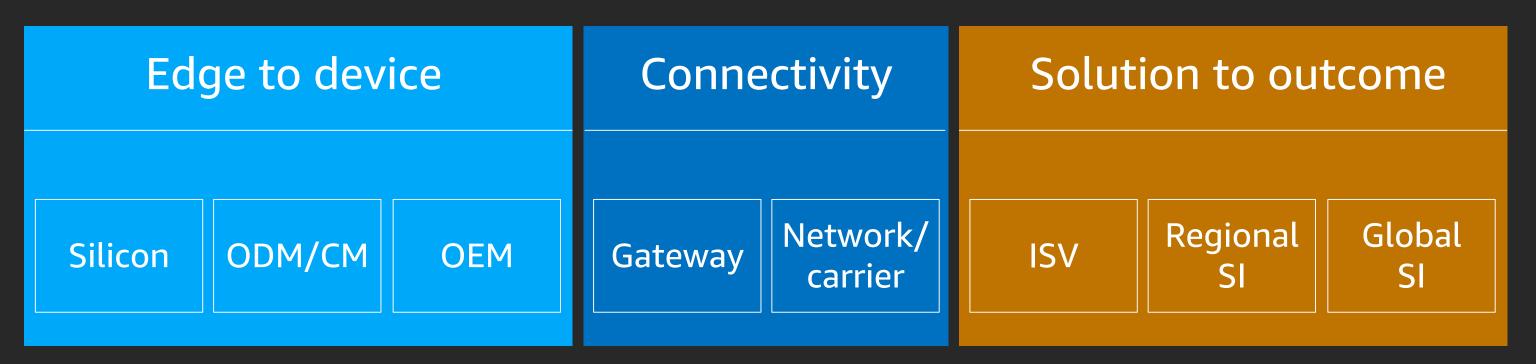
# High Level Hybrid IoT Architecture





## AWS IoT Partnership Approach

Edge to Outcome Partner Value Chain



Mission: To provide the most comprehensive partner community powered by AWS IoT services that simplifies solution-build-to-adoption and accelerates digital transformation and time to value for our partners and their customers.



# Our Customers Achieve Business Outcomes Faster Using Solutions Built by AWS and our APN Partners





### **AWS IoT Solutions**

Help you quickly solve problems across common industry use cases.

### **APN Solutions**

Accelerate your time to value leveraging the expertise of APN Partners and their pre-built solutions.



# AWS CLOUD MEANS INNOVATION FOR LIFE

When it comes to public sector innovation, there's no limit to what's possible, no matter where you are in the world.

# Thank you!

Aditi Gupta

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